

ROBERT GUSNOWSKI

📍: 10311 - Lauder Avenue, Edmonton, AB, T5E 5P9 📞: (587) 773-4645 ✉: Robert@gusnowski.me

Positioned To Deliver Innovative Technologies And Operation Efficiency

PROFILE SUMMARY

Top-performance and goal-oriented IT with a wide range of experience and enormous success in planning, managing, and implementing enterprise-level networks and operations. Highly organized, independent and efficient in fast-paced, multitasking environments; able to manage multiple responsibilities and prioritize effectively to accomplish objectives. Easily assume leadership, decision-making, assess diverse situational challenges, develop action plans, turn ideas into logical strategies, and implement systems that optimize operational efficiency.

PROFESSIONAL HIGHLIGHTS

- Expertise in establishing cross-units / organizations or inter-organizational teams with clear mandates, and support for team leaders and members
- In-depth understanding of both organizational and IT governance
- Exhibit expertise in IT management to review, analyze problems, formulate options, and present solutions offering win-win outcomes in day-to-day operations.
- An interpersonal communicator who is adept at speaking effectively, writing concisely, as well as training, presenting, interpreting knowledge and new ideas.
- Successfully managed multi-million dollar project budgets towards priorities and key success factors Experience in the application of the policy cycle of issue identification, issue clarification, option identification, analysis, implementation, and evaluation, in creating business solutions
- Outstanding skills in fostering and sustaining productive working relationships with management and staff members.
- Strong ability to accept and learn new ideas, and take up new responsibilities.

PROFESSIONAL EXPERIENCE

Judicial Information Technology Security Officer –

Jun. 2014-Present

Alberta Courts, Edmonton

- Work directly with courts to establish alignment on CJC blueprint for the security of judicial information.
- Plan and thoroughly conduct regular threat and risk assessments.
- Ensure the security and privacy of all judicial information.
- Work with the courts to help them understand and recognize the underlying business processes and operational needs, as opposed to focusing only on technology, computers, and information systems.
- Work collaboratively within a shared service environment serving three separate and independent courts.
- Act as a liaison between the courts to find consensus on common security goals, plans, and targets.
- Perform audit, IT security procedures, and practices used within the three courts.
- Work collaboratively with IT operations to ensure that IT security minimums are met, new projects are evaluated in regards to risk and prepare policy and procedures as needed.
- Ensure security measures undertaken in the courts are consistent with the fundamental principles of judicial independence.
- Responsible for advising courts as needed on all matters related to information security.
- Led and promote the need for ongoing security awareness training and a culture of risk awareness.

Director of Operations –

May. 2012-Apr. 2013

Lexcom Systems Group, Regina

Reported to the CEO to collaborate, research, and develop strategies and services to expand Lexcom's core business offerings. This included business development, team mentorship, as well as practical hands-on technical work.

- Led and coordinated the process of recruiting, interviewing, and sourcing technical staff and resources.
- Successfully evaluated and streamlined staffing to maximize operational revenue.
- Provided leadership skills and direction to the Lexcom executive.
- Provided vulnerability assessments, privacy impact assessment, and security reviews for Lexcom clients.

- Successfully developed formal ISO 27002 security standards and supporting policy for Lexcom clients, as well as for use internally within the organization.
- Worked collaboratively with clients to identify, analyze, and optimize business processes.
- Acted as second lead with the Lexcom business development team.
- Collaborated with Lexcom senior administration; and ensure internal security policies, procedures, and practices were being followed.

Principal Consultant

Nov. 2007-Apr. 2013

Alberta IT Management Services Limited

- Fully responsible for preparing risk management decision items to document and address security and policy exceptions.
- Performed in-depth PIAs and project security compliance assessments.
- Reviewed and prepared statute analysis to address HIPA, FOIPP, and other legislation within the Government of Saskatchewan Security Standards and Policies.
- Consulted multiple clients on IT policy and standard reviews.
- Acted as liaison between operations and security teams.
- Led member of the Change Management Advisory (CAB) Board, reviewing the security impact of proposed changes.
- Worked cooperatively with ITO security officers to prepare acceptable practices, informational notices, and security bulletins.
- Provided business management consulting, reviewing current operations, recommended governance policies, procedures, and guidelines to bring greater administrative rigor to this exponentially growing company.
- Brought in as WAN Network Technologies SME to architect and successfully lead the implementation of a multi-million dollar WAN solution that provided high-speed networking to 28 field locations from northern BC to southern Saskatchewan, and North Dakota (Microwave WAN SME, 2008).

Director of Technology-

1998-2007

Buffalo Trail Public Schools

Recruited by the regional superintendent to create and direct the IT roadmap for the division that encompassed a geography of 14,000 square kilometers, and stakeholders that included 4,500+ students, 300+ faculty, multiple parent advisory groups, 60+ administrative staff, multiple vendor partners, and an IT team of 6 members.

- Navigated competing stakeholder interests to put in place new standards and decision-making processes for IT planning, creating greater consistency in computer accessibility among 28 schools across the division.
- Provided guidance to senior admin and elected trustees for all FOIP related privacy matters.
- Co-authored numerous technical papers on pedagogy & video-conferencing, quality of service, wireless WAN's, and computer network security.
- Provided strategic and technical advice on multi-jurisdictional IT initiatives, including the engineering of a province-wide video-conferencing system as a member of the Alberta Education Technology Advisory Group (TAG).
- Actively communicated relevant and emergent technology-related issues to executive management in writing and various face-to-face sessions with stakeholders.
- Orchestrated and introduced an innovative email solution for all 8,000+ students, faculty, and administrators, at a cost of less than \$4k.
- Successfully organized, planned and managed divisional technology projects ranging in size from \$500,000 to \$3,800,000.
- Successfully managed the implementation of a \$2.5M divisional Video-conferencing system project as a platform for interactive distance education at the secondary school level, as part of a larger provincial initiative to bring video-conference capabilities for the current provincial H.323 video-conference network.
- Directed provisioning, maintenance and support for all technology, networks, servers, computers, and video-conference systems within Buffalo Trail Public Schools, implementing a formal change management process in 2004.
- Strategically developed exceptional business continuity and disaster plans, to ensure availability of business operations.
- Responsible for negotiating and securing third-party vendor relationships to ensure stability, scalability, and (technology related) cost control within the organization.

Systems Analyst II-

1996-1998

- Solely responsible for overall operation and functionality of organizational technologies as directed by the senior administration
- Effectively maintained and managed internet head-end, DEC OSF/1, Solaris, and NetWare servers

POST-SECONDARY EDUCATION

Bachelor of Education, University of Alberta, 1988

TECHNICAL EXPERTISE

IT Governance Frameworks

COBIT, ITILv3, ISO/IEC 27002:2005, TOGAF

Networking

Cisco, Meraki, Dell, Alcatel, HP Procurve, Sonicwall, WatchGuard, Checkpoint Firewall-1 (Solaris/NT), Proxim Wireless, Bluesocket, Radware, XRoads, NetGear, Lucent Portmaster, Juniper Firewalls, 3COM Transcend, HP Openview

Servers

Dell, HP, IBM, and others

Operating Systems

Windows, Unix, Linux, NetWare, Server NT/2000/2003/2008

Databases, Tools & Software

MySQL, FileMaker Pro, Microsoft Office, Microsoft Project, Microsoft Visio, Apache Tomcat, IIS, PHP, ProFTP, PortSentry, SNORT, SAMBA, GroupWise, ZENworks, BorderManager, VMWare, ESX, Virtualbox, Hyper-V, HP ILO, Dell iDrac, IBM Remote Supervisor, Kaseya

AFFILIATIONS

Member, Information Systems Audit and Control Association (ISACA)

Member of ISC² (International Information System Security Certification Consortium)

Member of Canada's Association of Information Technology Professionals (CIPS)

CERTIFICATIONS

ISC² CISSP Certification (*ISC member 58214*)

CISM– Passed Exam June 8, 2014, (*Awaiting accreditation*)

CISA – Passed Exam June 8, 2013, (*Awaiting accreditation*)

UNIX Systems Administration, NAIT Computer Support Certificate, NAIT Cisco CCNA

Microsoft Certified Professional (MCP)

Novell Certified Network Expert (CNE)

CompTIA: Network+, Security+, Linux+, Project+, Network +

3Com Advanced Network Wizard

Alberta Permanent (Teacher) Professional Certificate

PROFESSIONAL DEVELOPMENT

Covey 7 Habits Program, Covey Leadership Program, Cognitive Coaching, Emotional Intelligence-Increasing

Harmony and Productivity, Conflict Resolution Skills, Dealing with Difficult People, Behavioural

Interviewing, ITIL Foundations, NAIT, CobiT, NAIT, System Forensics, NAIT, IT Advanced Data,

Recovery, NAIT, Cisco Network Design (Level II), NAIT, 6424A Fundamentals of Windows Server 2008,

Active Directory – TriConTS Calgary, 6422A Implementing and Managing Windows Server HyperV –

TriConTS Calgary, 3938C Updating Your Exchange Skills to MS Exchange 2007 SP1 – TriConTS Calgary

H2S Alive Safety Training

HONORS AND AWARDS

2011 - Guest speaker at the Calgary ISACA Spring Conference

2001-2007 - Member of Alberta Education's Technology Advisory Group (TAG)

2000 Nominated for Canadian Information Productivity Award (CIPA) <http://www.cipa.com/>

1999 Novell Canadian Excellence in Education Award